



## 2025-2026 Meal Plan Terms & Conditions

**CONTRACT DURATION:** The duration of all meal plans is both the fall and spring semester of any academic year. The charge for the meal plan you select will be posted to your student account once for the fall semester and **again** for the spring semester. **This agreement is for the FULL ACADEMIC YEAR, not just the fall semester.** Please note: If only enrolled in spring you will not be back-billed for fall.

**ELIGIBILITY:** Any student at The University of Alabama may purchase a meal plan. All meal plans designated for use at Bama Dining locations are for the **exclusive, personal use** of the account owner or plan holder and are **non-transferable**, except in the case of designated guest meals and VIP meals (if included in the selected plan), which may be used to treat others. Meals may **not be bought, sold, or used to purchase gift cards**. Only the designated meal plan participant may redeem meals at **campus dining halls** and at **approved secondary locations** offering meal exchanges. Guest meals and the VIP portion, if VIPS are included in your chosen meal plan, may be used to treat friends to a meal if desired.

**OUR COMMITMENT:** We are committed to providing all-you-care-to-eat dining access at Lakeside Dining Hall and The Fresh Food Company during all regular hours of operation. In addition, meal plans are accepted for designated selections at the following locations: Mary B's (Burke Hall), Social Bites (Lakeside Dining Hall), Blenz (Presidential Village), Julia's Market (Tutwiler) and Presidential Terrace Deli (Presidential Village). While we strive to maintain posted hours of operation, please note that **modifications may occur** due to remodeling, maintenance, inclement weather, or other unforeseen circumstances. Any operational changes will be communicated promptly via the **Bama Dining website**, official **social media channels**, and signage at dining locations.

The first meal served for the fall semester will be lunch on August 7, 2025. Our last meal for the fall semester will be served on December 12, 2025. Spring semester meal plan service will begin on January 4, 2026 and end on May 1, 2026. Most Dining facilities will be closed during Thanksgiving break, November 24 through 28, 2025, and for Spring Break, March 13 through 22, 2026. Please check the Bama Dining [website](#) for all hours of operation.

**YOUR PROMISE:** Upon confirming your course schedule with The University of Alabama, you agree to pay your student account balance according to the billing schedule published by [Student Account Services](#). The charge for your selected meal plan will be posted to your student financial account **once in the fall semester** and **again in the spring semester**. Per the Payment/Confirmation Policy of Student Account Services, "Students will be notified via their crimson e-mail when to access their student account at myBama to review each billing period's activity and begin paying for that period. No paper bills will be mailed. Students should access their myBama account to view additional charges incurred during the course of the semester and to see due dates to prevent late payment charges from being applied." **This agreement is for the FULL ACADEMIC YEAR, not just the fall semester.** Billing dates for each semester may be found at the Student Account Services [website](#). Your meal plan will be active within 24 business hours after confirming your schedule.

**Residential On-Campus Meal Plan Program:** The University of Alabama is committed to providing its students with a comprehensive educational experience. The University has determined that for most students, campus dining has numerous educational, social, and dietary benefits. In recognition of the value of the living-learning experience, The University of Alabama requires students living in on-campus housing to participate in the Residential On-Campus Meal Plan Program. All first-year students will automatically be billed for an All Access plan for both fall **and** spring semesters, unless they have opted to reduce their meal plan to the Silver 150 meal plan. Incoming first-year students that choose to reduce their meal plan to the Silver 150 must do so in [myBama](#) between their Bama Bound session (when they register for classes) and Wednesday, July 12, 2025 at 11:59 p.m. The only exception to this policy is for incoming freshman attending the final two sessions of Bama Bound (July 14-15 and July 15-16). Students attending one of these final sessions may select the Silver 150 plan by emailing [mealplans@bamadining.com](mailto:mealplans@bamadining.com) no later than the second Friday of classes. Meal plan exemptions can be filed [electronically](#) and are due by July 15<sup>th</sup> for fall and December 1<sup>st</sup> for spring, no exceptions will be made.

Returning students that live in an on-campus residence hall will also participate in a residential meal plan. Returning students living in a traditional or suite-style residence hall will participate in the Silver 150 Meal Plan, or higher, and will automatically be billed for both the fall and spring semesters.

Students who live in on-campus apartments (Bryce Lawn & Highlands) that have a full kitchen will be required to participate in the Silver 150 plan but may reduce their meal plan to the Essential meal plan. Students that live in on-campus apartments and choose to reduce their meal plan to the Essential Meal Plan must do so in [myBama](#) before Wednesday, July 12, 2023 at 11:59 p.m.

**ALLOWED EXCEPTIONS:** Students who are required, as part of new membership in a bona fide student organization, to have a meal plan with 10 or more meals per week, within the student organization, will have their meal plan downgraded to an Essential meal plan once UA Dining Services receives the new membership list from the Office of Fraternity and Sorority Life. See specific information below.

Returning upperclassmen living on campus who are members of a fraternity or sorority that requires an additional meal plan with 10 or more meals per week may opt to reduce their campus meal plan to the **Essential Plan**, which includes **55 Block meals** and **25 retail meals** per semester. Eligible students must make this change through **myBama** no later than **Tuesday, July 12, 2024, by 11:59 p.m. CST**. Meal plans may be **upgraded at any time** by contacting [mealplans@bamadining.com](mailto:mealplans@bamadining.com).

Greek Organizations are responsible for sending new member lists to the Office of Fraternity and Sorority Life no later than September 30th for the fall semester and February 15th for the spring semester. Downgrades will be processed by the following week. **Students are responsible for reviewing their student financial account to verify downgrades. No downgrades will be made for members submitted after the dates above. THERE WILL BE NO EXCEPTIONS.**

- Students subject to the On-Campus Residential Meal Plan who do not accept a bid or deactivate from the organization, are required to notify the Office of Fraternity and Sorority Life to reinstate your All Access/Silver 150 meal plan. You will be reinstated to the plan that was purchased on student account prior to being downgraded.
- How we will credit the original All Access/Silver 150 plan to your account:
  - For instance, when Dining Services receives the bid list (provided by the Office of Fraternity and Sorority Life), all students with an active All Access or Silver 150 meal plan are downgraded to the Essential meal plan automatically. Any meal swipes used prior to the downgrade will be subtracted from the original 55 swipes included in the Essential plan.
  - Students on the bid list will receive a credit for their original meal plan, All Access (-\$2,308) or Silver 150 (-\$1,950), on their student account. This will result in a net charge on the student account of \$0.00 for the meal plan. The Essential meal plan charge of \$1007 will then be applied to the student account.
  - Any difference between the All Access/Silver 150 meal plan and the Essential meal plan will be applied to any outstanding balance due on the student's financial account. If the student has no outstanding balance, the credit will be applied to the credit card that was last used on the student account up to the amount previously charged. If a credit card was not used to pay on the student account a direct deposit will be processed.
  - Please check your student financial account to verify the status of your account as no downgrades will be made after the set deadlines.

**CANCELLATIONS/DOWNGRADES FOR OFF-CAMPUS UPPERCLASSMEN:** All students living in on-campus housing are required to have a meal plan.

Downgrades and cancellations are not allowed, with the exception of:

- Fall and spring downgrades/cancellations are **ONLY** permitted for upperclassmen who live off-campus and are new meal plan members for the current term. No changes will be accepted after the second Friday of classes each semester.

If you withdraw from the University you may cancel your meal plan contract. A \$35 service charge will be assessed to your account. Refunds will be posted to your student account based on the proration of tuition schedule set by Student Account Services or the number of meals consumed (\$10 per meal), whichever is greater. This proration schedule is absolute and can be found [here](#).)

**MEAL PLAN USE:** Meal plan members may use their meal plan multiple times per day; however, only one (1) meal may be redeemed at a time.

- If a meal plan member wants to redeem more than one meal at once, a guest meal or other funds must be used.
- To ensure meal plans are used fairly, a five (5) minute delay between meal swipes is placed on All Access meal plans.
- Meal plan users have the option of eating their meal in the dining location or taking their meal to-go, but are not permitted to do both at the same time. One transaction per visit is allowed.
- All to-go meals must utilize the reusable to-go box program. If you would like to use your meal plan as a to-go option, you must first purchase a to-go box (\$0.77) at one of the dining halls. Please bring your empty to-go container to the dining hall each time you wish to take your meal to-go. When you return an empty container, you will receive a clean one for that meal. There is no limit to the number of containers you may purchase. No refunds will be given on the reusable to-go boxes.
- Meals to be consumed by anyone other than the meal plan member must be purchased with guest meals or other funds.
- Remaining meals at the end of each semester will be forfeited.
- See additional terms and conditions for VIP Meal Memberships, including the Essential Meal Plan and VIP meal plans.
- Upperclassmen with voluntary meal plans are allowed to downgrade their current meal plan to the Essential meal plan if their name is submitted by the deadline.
- Students are not permitted to cancel their meal plan aside from filing an [exemption](#).

**GENERAL INFORMATION:**

- **All meal plans are sold as an annual contract.** You will be billed for the meal plan selected in fall and automatically billed for the same meal plan in spring on your student financial account.

- Any remaining meals at the end of each semester are forfeited and do not roll over to the following semester.
- Guest meals mean that you can use your meals for a guest a maximum of 10 times per semester. Guest meals will be deducted from your guest meal balance at the time of use.
  - Ten of your total meals will be allocated for guest meals. Any guest meals can be used as a guest or for the students themselves. Example, a student with a Silver 150 meal plan block will show in the Action Card program as 140 Regular meals and 10 Guest meals.
- Students may upgrade from one qualifying meal plan to another at any time during the semester without paying a service charge.

#### **DINING ROOM POLICIES:**

- **Dining Hall Behavior:** Students must respect the rights of, and cooperate with, other diners in maintaining a clean and pleasant environment. We ask your cooperation in keeping the dining hall atmosphere one that everyone can enjoy.
- **Dining Hall Attire:** Casual, comfortable attire may be worn at all regular meals served in university dining facilities. However, students without shirts, shoes with soles, or wearing only bathing suits will not be admitted to the dining halls.
- **Second Helpings:** Unlimited seconds on all food items are available at each meal session in the Residential Dining Hall. Meal plan users have the option of eating their meal in the dining location or taking their meal to-go, but are not permitted to do both at the same time.
- **Misuse of your Action Card for Meals:** Per UA policy, the Action Card is non-transferable; it is a violation of the UA Student Code for a student to use another student's Action Card. Unauthorized use, tampering, or alteration may result in disciplinary action.
- **Lost Action Cards:** If your Action Card is lost or stolen, immediately contact the Action Card Office at 205.348.2288 during regular business hours and after hours or holidays, please call UAPD at 205-348-5454. Mobile credential information is available on the Action Card [website](#). Do not wait to report your credentials lost or stolen. After business hours and holidays, contact the University of Alabama Department of Public Safety at 205.348.5454.
- **Dining Hall Operations:** All Bama Dining locations are required to follow local, state, and federal guidelines regarding capacity limits and guest interactions. If any of these authorities issue updated operational guidance that necessitates changes in service style or functionality, notices will be posted at the affected dining locations and on the Bama Dining website.
- **Service Animals:** See policy [here](#).

**SUGGESTIONS & ASSISTANCE:** Should you have any questions, please contact us at [mealplans@bamadining.com](mailto:mealplans@bamadining.com). For more specific information regarding dining plans, please see our website at [www.bamadining.ua.edu](http://www.bamadining.ua.edu).

**SPECIAL DIETS & ACCOMMODATIONS:** Students who have special dietary needs may request accommodations through the Special Diet Accommodation Form at: <http://bamadining.ua.edu/food-allergies/>.