



2025-2026 VIP Meal Membership User Agreement

CONTRACT DURATION: The duration of all VIP Memberships and the Essential plan is both the fall and spring semester of any academic year. The charge for the VIP Meal Memberships will be posted to your student account once for the fall semester and **again** for the spring semester. Please note: If only enrolled in spring you will not be back-billed for fall.

ELIGIBILITY: Any student at The University of Alabama may purchase a meal plan. This VIP Meal Membership may be purchased in addition to any meal plan or as a stand-alone membership. Meals may not be bought or sold and meal plan funds cannot be used to purchase gift cards. The participant may use the allotted meals at select Bama Dining locations that allow for VIP meal swipes. The VIP portion of the Meal Plan may be used to treat friends to a meal if desired. Meal options are subject to change due to promotions and limited time offers.

HOW IT WORKS: One swipe will give the meal plan holder, one designated meal. **PARTICIPATING LOCATIONS:** Boar's Head Deli in Julia's Market, Chick-fil-A Student Center and Lloyd Hall, Dunkin, Mary B's, Panda Express, Pizza Hut at Lloyd Hall, Choolaah Student Center, Subway Student Center and Alston Hall, Presidential Terrace Deli, and Raising Canes.

VIP MEAL PLAN TERMS AND CONDITIONS:

- **All VIP Meal Memberships are sold as an annual contract.** You will be billed for the meal plan selected in fall and automatically billed in spring on your student account.
- Any remaining VIP meals at the end of the spring semester are forfeited and do not roll over to the summer semester or the following fall semester.
- You may treat guests with your VIP Meal Membership.
- If you run low on the VIP meals, you may purchase another VIP Meal Membership anytime throughout the semester.
- If you purchase any item(s) not associated with the VIP Meal Membership combo selections, you will be required to pay the difference with Dining Dollars, Bama Cash, or Credit Card.
- All dining room policies and standards apply to this meal plan.

CANCELLATIONS: Cancellations are not allowed, with the exception of:

- VIP Meal Membership cancellations for the fall term are permitted until the second Friday of each semester.
- Spring cancellations are only permitted for those who are new meal plan members for the spring term. Those changes are permitted until the second Friday of each semester.
- If you voluntarily add a meal plan and later drop your classes, you are responsible for providing official documentation to Bama Dining by emailing mealplans@bamadining.com.

If you withdraw from The University of Alabama, you may cancel your VIP Meal Membership. Refunds will be posted to your student account based on the proration of tuition schedule set by Student Account Services or the number of meals consumed at a cost of \$10 per meal, whichever is greater. This proration schedule is absolute and can be found at [Student Account Services](#). All permitted cancellations will incur a \$35 service charge.

DINING ROOM POLICIES:

- **Dining Hall Behavior:** Students must respect the rights of, and cooperate with, other diners in maintaining a clean and pleasant environment. We ask your cooperation in keeping the dining hall atmosphere one that everyone can enjoy.
- **Dining Hall Attire:** Casual, comfortable attire may be worn at all regular meals served in university dining facilities. However, students without shirts, shoes with soles, or wearing only bathing suits will not be admitted to the dining halls.
- **Second Helpings:** Unlimited seconds on all food items are available at each meal session in the Residential Dining Hall. Meal plan users have the option of eating their meal in the dining location or taking their meal to-go, but are not permitted to do both at the same time.

- **Misuse of your Action Card for Meals:** Per UA policy, the Action Card is non-transferable; it is a violation of the UA Student Code for a student to use another student's Action Card. Unauthorized use, tampering, or alteration may result in disciplinary action.
- **Lost Action Cards:** If your Action Card is lost or stolen, immediately contact the Action Card Office at 205.348.2288 during regular business hours and after hours or holidays, please call UAPD at 205.348.5454. Mobile credential information is available on the Action Card [website](#). Do not wait to report your credentials lost or stolen. After business hours and holidays, contact the University of Alabama Department of Public Safety at 205.348.5454.
- **Dining Hall Operations:** All Bama Dining locations are required to follow local, state, and federal guidelines regarding capacity limits and guest interactions. If any of these authorities issue updated operational guidance that necessitates changes in service style or functionality, notices will be posted at the affected dining locations and on the Bama Dining website.
- **Service Animals:** See policy [here](#).

SUGGESTIONS & ASSISTANCE: Should you have any questions, please contact us at mealplans@bamadining.com. For more specific information regarding dining plans, please see our website at www.bamadining.ua.edu.